

## **Customer Service Foreman– Tuf-Turf (Saanich)**

Tuf-Turf is looking for a **Customer Service Forman** to join our team full-time (5 days/week). Applicants **must be available for some Saturday shifts**. This key role is the first point of contact for customers in our yard and on the phone, and is designed to **grow into a manager position** with the company. You must have horticultural / landscaping knowledge and the skills to manage a team in the future.

### **What You'll Do:**

- Provide friendly, horticulturally focused knowledge & customer service
- **Manage sales** in person, on the phone, by invoicing and by email
- Coordinate and confirm product loads and assist with material ordering
- Oversee yard organization and cleanliness, ensuring a safe and efficient environment
- Help manage inventory and basic equipment upkeep
- Learn to operate a loader to assist with yard operations (training provided)

### **Skills & Experience:**

- **Landscape and/or horticultural experience** is a requirement
- Comfortable with phone sales, **computer invoicing and email** (training provided)
- Ability to **operate a loader** safely (training provided)
- Strong communication and customer service skills

Experience in managing staff (or suitable skills)

### **What We Offer:**

- **\$25/hour plus benefits with increases available based on time and experience**
- Full-time schedule with a clear path to a **manager position**

### **Extended health benefits package**

- Supportive team environment and hands-on training provided

You must live in Victoria and be reliable, customer-focused, and ready to take the lead. We'd love to hear from you!

**Apply today and grow your career with Tuf-Turf.**